Reg. No....

Name.

B.TECH. DEGREE EXAMINATION, MAY 2014

Fourth Semester

EN 010 402—PRINCIPLES OF MANAGEMENT

(Common to AI, AV, EC, EI, IC, IT, ME, MT, PO and PE Branches)

[New Scheme—2010 Admission onwards—Regular/Improvement/Supplementary]

Time: Three Hours

Maximum: 100 Marks

Part A

Answer all questions.

Each question carries 3 marks.

- 1. Define MBO.
- 2. What is Trade union?
- 3. What is CPM and PERT?
- 4. State the types of Capital.
- 5. Define the principles of Marketing.

 $(5 \times 3 = 15 \text{ marks})$

Part B

Answer any **five** questions.

Each question carries 5 marks.

- 6. What do you understand by organizational chart? Explain the basis of it.
- 7. What are the basic steps in planning the system in Personnel management?
- 8. Explain briefly the product life cycle.
- 9. What are the elements of cost? Explain.
- 10. Explain briefly various steps to promote Sales of a product.
- 11. What is meant by market research? Explain.
- 12. What is meant by quality circle?

 $(5 \times 5 = 25 \text{ marks})$

Turn over



Part C

Answer all questions. Each full question carries 12 marks,

13. What are the different types of organization structure used in industries? Explain in details.

Or

- 14. What are the various functions of management? Explain in details.
- 15. Discuss in details how industries will recruit and select manpower?

Or

- 16. Write short notes on the following:
 - (a) Quality circle functions.
 - (b) Industrial disputes.

(6 + 6 = 12 marks)

17. Consider the details of a distance network as shown below:

Arc	Distance			
1 – 2	8			
1 – 3	5			
1 – 4	7.			
1 – 5	16			
2 - 3	15			
2 - 6	3			
2 – 7	4			
3 – 4	5			

Arc	Distance
3 6	6
4 – 5	8
4 – 6	12
5 – 8	7
6 - 8	9
6 - 9	15
7 – 9	12
8 – 9	6

- (a) Construct the distance network.
- (b) Find the shortest path from Node 1 to Node 9, using Dijkstra's algorithm.

(6 + 6 = 12 marks)

Or

The following tables provide cost and time estimates for a seven activity project Time estimate Direct cost estimates

			(Rs.1000)	
Activity	Normal	Crash	Normal	Crash
(i-j)	(weeks)	(weeks)	(Rs.)	(Rs.) ·
A (1-2)	2	1	10	15
B (1-3)	8	5	15	21
C (2-4)	4	3	20	24
D (3-4)	1	1	7	7
E (3-5)	2	 		
F (4-6)	5	3		15
G (5-6)	6	2	10	16
	•	, <u>~</u> ,	12	36 '

You are required to:

(a) Draw the activity network of the project.

(b) Using the above information crash the activity step-by-step until all paths are critical.

19. What are the fixed capital and working capital? Explain various factors affecting working capital.

Or

20. What is the component of cost of a product? Explain in details.

21. Explain the different methods of sales forecasting used in industries.

Or

22. Write short note on the following:

Sale promotion.

(b) Channel of distribution.

(6 + 6 = 12 marks)

 $[5 \times 12 = 60 \text{ marks}]$