

DEPARTMENT OF BUSINESS ADMINISTRATION
QUESTION BANK FOR BBA
OPERATIONS MANAGEMENT
MODULE I (CO) (Blooms Taxonomy Level)

SECTION A

1. Explain the term Product.
2. Describe Production Management.
3. Explain Operations management.
4. Outline service.
5. State the term goods
6. Describe product turn over
7. State product process
8. Explain production system
9. Describe product layout.
10. Outline the term factory layout.

SECTION B

11. Describe the causes for product failure.
12. State the relevance of Operations Management.
13. Discuss the goals of Operations Management.
14. Describe the nature of OM
15. Elucidate the importance of OM
16. Classify the types of P's in Operations Management.
17. Explain the role of Operations Manager
18. Explain the scope of Operations Manager

SECTION C

19. Explain the objectives of Operations Management



20. Explain the nature and features of Operations Management
21. Discuss the scope of Production system.
22. Explain the relevance of Operations Management in organizational productivity enhancement

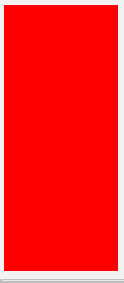
MODULE 2 (CO) (Blooms Taxonomy Level)

SECTION A

1. Define Production planning.
2. What is meant by Production control.
3. Define PPC
4. What is meant by Continues Production system.
5. Explain Intermittent production system
6. Describe job shop production system
7. State Master schedule
8. What is meant by batch production system.
9. Explain production strategy
10. Illustrate Lead time

SECTION B

11. Elucidate the characteristics of production system
12. Explain the Factors Affecting the Choice of Production System
13. Describe the types of Intermittent production system,
14. Summarize the advantages and limitations of job shop production
15. State the types of Continuous production system.
16. Differentiate between intermittent and continuous production.
17. Explain the advantages of Batch production.
18. Explain the importance of job produced only once.



SECTION C

19. Explain the features, objectives and importance of Production system.
20. Discuss the types of production system
21. Explain the role of production manager for choosing appropriate production system.
22. Summarize the conversion process of production system.

MODULE 3 (CO) (Blooms Taxonomy Level)

SECTION A

1. Describe Material Management
2. Indicate the meaning of Materials
3. Explain the term Raw materials
4. Define WIP
5. Describe Finished goods
6. Define Credit payment
7. Explain the term Stock
8. What is stock turn over?
9. Explain the term Reorder level
10. What is purchasing?

SECTION B

11. Explain Basic Principles of Material Management
12. Explain the Objectives of Materials Management
13. Discuss the Causes of High inventory turnover
14. Describe the problems of procurement cost
15. Summarize the techniques to handle the outdated stock.



16. Illustrate the Objectives of Purchasing
17. Discuss the advantages of Centralized Purchasing.
18. Explain the reasons for Decentralized Purchasing.

SECTION C

19. Describe various Types of Purchasing
20. Explain the merits and demerits of Decentralized Purchasing
21. Elaborate different methods of Purchasing.
22. State the 5R's of Purchasing.

MODULE 4 (CO) (Blooms Taxonomy Level)

SECTION A

1. Describe the term Excess Inventory
2. Explain the term Inventory
3. What is Consumables?
4. Discuss Inventory Management
5. Define Low Product Turnover
6. Illustrate Opportunity costs
7. Define Consumables and spares
8. Define Work in Progress
9. What is meant by Finished products?
10. State large-scale procurement.

SECTION B

11. Explain the Advantages of keeping inventories in stock
12. Discuss the disadvantages of keeping inventories in stock
13. Describe the Problems of Inventory Management.
14. State the causes for product wastage.
15. Explain the Problems of Inventory Management



16. Explain the importance of Inventory carrying costs.
17. Explain the procedure of Obsolescence and depreciation
18. Explain the objectives and functions of Insurance costs

SECTION C

19. Discuss the types of Inventory Control
20. Illustrate the Reasons or Need for Inventory Control
21. Describe the features of Inventory Control with advantages
22. Explain the Methods and Techniques of Inventory Control

MODULE 5 (CO) (Blooms Taxonomy Level)

SECTION A

1. Explain quality management system
2. Describe Quality Planning
3. What is meant by Quality Assurance
4. What is quality circle?
5. Discuss the term Quality Improvement
6. Define Quality Assurance
7. Define Quality control
8. What is ISO 9000
9. Explain the term worker's welfare
10. Define lead time

SECTION B

1. Explain the objectives of QA frameworks
2. Explain the features and Significance of Quality Assurance
3. Explain the limitations of Quality control
4. Describe the process of Quality control



5. Explain the Objectives of Quality control
6. Discuss the importance of QC
7. Describe the forms of QC
8. State the relevance of Quality control

SECTION C

23. Explain the steps in Quality control
24. Discuss the role of Quality control
25. Describe the relevance of Quality Assurance
26. State the Methods of QC