

19002605



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Reg. No.....

Name.....

**M.Com. DEGREE (C.S.S.) EXAMINATION, OCTOBER 2019**

**First Semester**

Faculty of Commerce

PM 01 C02—PRINCIPLES OF MANAGEMENT AND ORGANISATIONAL BEHAVIOUR

(2012—2018 Admissions)

Time : Three Hours

Maximum Weight : 30

**Section A**

*Answer any five questions.  
Each question carries a weight of 1.*

1. Explain the nature of management as a universal process.
2. What is system approach to management ?
3. Define Organization.
4. Explain functional and dysfunctional conflicts.
5. Explain the levels of management.
6. Define quality circle.
7. What is span of control ?
8. State the relationship between management and organization.

(5 × 1 = 5)

**Section B**

*Answer any five questions.  
Each question carries a weight of 2.*

9. Describe the functions of management.
10. Discuss the concepts of organizational behavior.
11. Explain the components of planning.
12. Describe Johari Window.
13. Define a group. Explain why people join groups.
14. Discuss the factors influencing organizational structure.

**Turn over**





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15. What do you mean by change management ? Explain the needs for change.
16. Describe organizational diagnosis.

(5 × 2 = 10)

### Section C

*Answer any **three** questions.  
Each question carries a weight of 5.*

17. Discuss the theories of group formation.
18. Define MBO. Discuss the steps involved in the introduction of MBO.
19. Discuss the disciplines contributing to OB.
20. Discuss the types of conflict.
21. What is MDP ? Explain the stages in MDP.
22. What is social responsibility of business ? State the arguments for and against social responsibility of business.

(3 × 5 = 15)

