QP CODE: 18103405



Reg No	:	
Name	:	*****************

B.Com. DEGREE (CBCS) EXAMINATION, NOVEMBER 2018

Third Semester

COMPLEMENTARY COURSE - CO3CMT05 - BUSINESS ETHICS AND CORPORATE SOCIAL RESPONSIBILITY

(Common to B.Com Model III Computer Applications,

B.Com Model III Office Management & Secretarial Practice, B.Com Model III Taxation,

B.Com Model III Travel & Tourism)

2017 Admission Onwards

67CC4ECB

Maximum Marks: 80

Time: 3 Hours

Part A

Answer any **ten** questions.

Each question carries **2** marks.

- 1. What is Spirituality?
- 2. Business ethics reduce litigations. Do you agree?
- 3. What do you mean by Moral Philosophy?
- 4. What are the responsibilities of a consumer while purchasing a product?
- 5. Is corporate governance mandatory. State your opinion?
- 6. What is code of conduct?
- 7. What are the essentials of a good governance?
- 8. What is Morality?
- 9. What are the functional areas of business?
- 10. What are the ethical issues related to HR department?
- 11. What are the responsibilities of business towards Creditors or suppliers?
- 12. Write four advantages of CSR.

 $(10 \times 2 = 20)$

Part B

Answer any six questions.

Each question carries 5 marks.

13. Explain the features of ethics.

- 14. What do you mean by normative ethical theories? Explain its types.
- 15. Explain the procedure for ethical decision making
- 16. Explain any two ethical decision making models.
- 17. Explain the importance of corporate governance.
- 18. Explain the different functional areas of business.
- 19. How can ethics be maintained in sales?
- 20. Explain the different types of social responsibility of business.
- 21. Write a short note on CSR drivers.

 $(6 \times 5 = 30)$

Part C

Answer any two questions.

Each question carries 15 marks.

- 22. Explain the types of business ethics.
- 23. Explain the various stages involved in moral development as per Kohlberg's model.
- 24. What are the unethical practices in the different areas of marketing?
- 25. What is CSR? Explain its various models.

 $(2 \times 15 = 30)$