

**E 6508**

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Reg. No.....

Name.....

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**B.B.A./B.B.M. DEGREE (C.B.C.S.S.) EXAMINATION, MARCH 2019**

**Sixth Semester**

**Core Course—INDUSTRIAL RELATIONS**

[Common for B.B.A. and B.B.M.]

(2013 Admission onwards)

Time : Three Hours

Maximum Marks : 80

**Part A**

*Answer all questions.*

*Each question carries 1 mark.*

Define the following :

1. Industrial economy.
2. Globalisation of industries.
3. Industrial dispute.
4. Green industries.
5. Human Relations.
6. Living wages.
7. Equal employment opportunities.
8. Industrial democracy.
9. Tripartism.
10. Collective bargaining.

(10 × 1 = 10)

**Part B**

*Answer any eight questions.*

*2 marks each.*

Write notes on :

11. Employees organisation.
12. Leadership issues in Trade unions.
13. Workers participation in decision-making.
14. Working conditions.
15. Grievance mechanism.

**Turn over**



16. Representative union.
17. Fringe benefits.
18. Government interventions.
19. Administrative participation.
20. Works committee.
21. Absenteeism.
22. Occupational health and safety.

(8 × 2 = 16)

### Part C

Answer any **six** questions.

4 marks each.

23. Describe the functions of employees organisation.
24. Explain what do you mean by workers participation in management ?
25. Discuss the features of employee welfare measures.
26. Bring out the characteristics of collective bargaining.
27. Discuss the effect of bad industrial relation.
28. Explain the obstacles to workers education.
29. Discuss the significance of industrial relations.
30. Explain the three actors to industrial relations. What are their roles ?
31. Explain the approaches to IR.

(6 × 4 = 24)

### Part D

Answer any **two** questions.

15 marks each.

32. Explain the statutory welfare benefits to employees.
33. Discuss the procedure to register a trade union.
34. Discuss why workers should participate in management.
35. Bring out the key issues in international industrial relations.

(2 × 15 = 30)