

Register No.: ..... Name: .....

**SAINTGITS COLLEGE OF ENGINEERING (AUTONOMOUS)**

(AFFILIATED TO APJ ABDUL KALAM TECHNOLOGICAL UNIVERSITY, THIRUVANANTHAPURAM)

**FIRST SEMESTER B.TECH DEGREE EXAMINATION (S,FE), NOVEMBER 2024****COMMON TO ALL BRANCHES****(2020 SCHEME)****Course Code : 20HUN101****Course Name: Life Skills****Max. Marks : 50****Duration: 2 Hours****PART A***(Answer all questions. Each question carries 5 marks)**(Each answer should not exceed 400 words)*

1. How can we differentiate between EQ & IQ?
2. How can psychometric tests be used to increase self-awareness?
3. How does creative thinking differ from critical thinking?
4. "A group focusses on individual contribution but a team must focus on synergy". Explain?
5. What is VUCA leadership? How can it assist with team management?

**PART B***(Read carefully the following case and answer the questions given below))*

6. Chanda Kochhar (Kochhar) joined ICICI Limited in 1984 and played an important role in establishing ICICI Bank during the 1990s. She served as head of infrastructure finance and corporate banking business during the period. Kochhar became a member of the Board of Directors of ICICI Bank in 2001. She led the bank's corporate and international banking businesses during 2005-07. The bank promoted her to Joint Managing Director and Chief Financial Officer in 2007. Kochhar was promoted to the top position at ICICI Bank as Managing Director and CEO in 2009. She oversaw the bank's operations in India and abroad. She also chaired the boards of most of the bank's principal subsidiaries.

In 2016, Kochhar came under the lens of multiple revenue and law enforcement agencies after allegations of corruption and misconduct surfaced against her, beginning with a complaint from Arvind Gupta (Gupta), an investor in both ICICI Bank and the Videocon Group. Gupta sought an inquiry into the dealings between Kochhar's husband Deepak Kochhar (Deepak) and Videocon Group promoter Venugopal Dhoot (Dhoot). The allegation came into the limelight in April 2018 with an investigation confirming a web of transactions between Deepak and Dhoot. Initially, the ICICI Bank's Board of Directors gave Kochhar a clean chit. Following a whistleblower's complaint and a letter written by Deepak to the Board confirming his dealings with Dhoot, the bank's board set up an enquiry committee under B. N. Srikrishna. Amidst the allegations, Kochhar resigned as CEO and exited the Board of Directors of ICICI Bank's subsidiaries in October 2018, much before the bank received the Enquiry Report from B. N. Srikrishna. Following the receipt of the Enquiry Report on January 30, 2019, the Board of Directors of ICICI Bank

treated the separation of Kochhar as a 'Termination for Cause' under the Bank's internal policies, schemes, and Code of Conduct, with all attendant consequences, including revocation of all her existing and future entitlements.

The Income Tax department, the Serious Fraud Investigation Office, the Central Bureau of Investigation and the Directorate of Enforcement also sought details of the loans disbursed during Kochhar's tenure as MD and CEO and sought the bank's response on the alleged non-compliance with disclosure norms in dealings with the Videocon Group. Kochhar denied the allegations and said that she and her husband Deepak did not share any business details with each other and that she was not aware of his clients. She admitted to the Board that she had come to know about her husband's business dealings only later. She also stated that the loan given to Videocon was based purely on merit

- a) Who are the key players in this case? (3)
- b) Considering that Kochhar was instrumental in the growth of the bank, do you justify the actions of the bank? (6)
- c) How do you analyse the actions of Kochhar? (6)
- d) If you were in place of Kochhar, how would you have dealt with Dhoot case? (6)
- e) Discuss the ethical issues in private life versus public relation (4)

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