

QP CODE: 24028076



Reg No	:	
Name	:	

BBA DEGREE (CBCS) REGULAR / REAPPEARANCE EXAMINATIONS, OCTOBER 2024

Fifth Semester

BACHELOR OF BUSINESS ADMINISTRATION

CORE COURSE - BA5CRT27 - INDUSTRIAL RELATIONS

2017 Admission Onwards 2020A0D0

Time: 3 Hours Max. Marks: 80

Part A

Answer any **ten** questions.

Each question carries **2** marks.

- 1. Who are the actors in IR?
- 2. Write any two characteristics of industrial labour in India.
- 3. Differentiate between private and public sector employment.
- 4. State any four features of trade union.
- 5. What do you mean by craft union?
- 6. What is meant by go-slow strike?
- 7. What do you understand by work stoppage?
- 8. What is retrenchment?
- 9. What do you mean by state labour policy?
- 10. Write a note on adjudication.
- 11. What are the objectives of CBWE?
- 12. What is industrial truce resolution?

 $(10 \times 2 = 20)$

Part B

Answer any **six** questions.

Each question carries **5** marks.

- 13. Explain the causes of poor Industrial Relations.
- 14. What are the characteristics of Indian industrial labour?



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- 15. What are the rights and privileges of a registered trade union?
- 16. What are the objectives of ASSOCHAM?
- 17. What are the main features of industrial dispute?
- 18. What are the important causes of industrial dispute?
- 19. Write a note on ILO.
- 20. Explain the types of collective bargaining.
- 21. What are the requirements of effective workers participation in Management?

 $(6 \times 5 = 30)$

Part C

Answer any two questions.

Each question carries 15 marks.

- 22. Explain the concepts of Industrial relations. What are the significances of good industrial relations and What are its objectives?
- 23. What do you understand by employers organisation? Discuss their role in detail.
- 24. What are the statutory and non statutory measures measures for prevention and settlement of industrial dispute?
- 25. Explain various kinds of welfare measures taken by the employers in India.

 $(2 \times 15 = 30)$

