



QP CODE: 20100005



20100005

Reg No : .....

Name : .....

**BBA DEGREE (CBCS ) EXAMINATION, FEBRUARY 2020**

**Fifth Semester**

Bachelor of Business Administration

**Core Course - BA5CRT21 - ORGANISATIONAL BEHAVIOUR**

2017 Admission Onwards

A6A60EC0

Time: 3 Hours

Maximum Marks :80

**Part A**

*Answer any **ten** questions.*

*Each question carries **2** marks.*

1. Define people as the key element of organisational behaviour.
2. Name the Hawthorne experiments of research programme in organizational behaviour.
3. Is there any impact of behaviour and actions in personality?
4. Define problem solving style of personality.
5. Can motivation be increased?
6. What are values?
7. Why are groups formed?
8. Who is a leader?
9. What is politics?
10. What is organisation structure?
11. What is a planned change?
12. Define a change agent.

(10×2=20)

**Part B**

*Answer any **six** questions.*

*Each question carries **5** marks.*

13. What is organisational behaviour? What are the contributing disciplines to OB?
14. How does the classical school of thought fit with the systems approach?
15. Behaviour is a function of its consequences. Do you agree? Why?





16. Explain Maslow's need hierarchy theory.
17. Discuss in detail Vroom's expectancy theory.
18. How is that some people acquire more power in organisations than the others?
19. Discuss the nature of OD. What are the assumptions underlying OD?
20. Define Organisational culture. What are the characteristics of organisational culture?
21. How can resistance to change be implemented or overcome?

(6×5=30)

**Part C**

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. Define individual behaviour. Explain the factors affecting individual behaviour.
23. What are the various characteristics of the perceiver, those of the perceived and those of the situation which affect perceptual process?
24. Some people believe that some degree of conflict in organisation is desirable. Discuss?
25. How does organisational climate differ from culture? Describe the factors which influence the quality of organisational climate.

(2×15=30)

