



QP CODE: 22103364



Reg No :

Name :

**BBA DEGREE (CBCS) REGULAR / REAPPEARANCE EXAMINATIONS,
NOVEMBER 2022**

Fifth Semester

BACHELOR OF BUSINESS ADMINISTRATION

CORE COURSE - BA5CRT21 - ORGANISATIONAL BEHAVIOUR

2017 Admission Onwards

FBBDA3D4

Time: 3 Hours

Max. Marks : 80

Part A

*Answer any **ten** questions.*

*Each question carries **2** marks.*

1. Define Relay Assembly Test Room experiments.
2. Define the system approach to organizational behaviour.
3. What is perception?
4. Define learning.
5. How does motivation affect behaviour?
6. What are values?
7. Define conflict management.
8. Why all managers have to be leaders?
9. Why politics is needed in business?
10. What is organisation structure?
11. Why is change always resisted?
12. What is gender diversity?

(10×2=20)

Part B

*Answer any **six** questions.*

*Each question carries **5** marks.*





13. What is organisational behaviour? What are the contributing disciplines to OB?
14. Describe some of the learned characteristics of behaviour.
15. Explain various factors that play an important role in determining the personality of a person.
16. Explain MCGERGOR's Theory X theory Y.
17. Explain and discuss the various stages of conflict in an organisation.
18. How do you differentiate between structural and situational source of power?
19. Explain the relationship between participation and organisational climate.
20. What do you mean by organisational development? Discuss its importance.
21. What can be the different human reactions to organisational changes?

(6×5=30)

Part C

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. Discuss in detail the Hawthorne studies or experiments.
23. Does punishment strategy works in changing undesirable behaviour? Justify your reasoning.
24. Define group formation. Explain in detail various theories of group formation.
25. What are the functional and dysfunctional consequences of organisational culture?

(2×15=30)

