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B.TECH. DEGREE EXAMINATION, MAY 2014

Fourth Semester

EN 010 402-PRINCIPLES OF MANAGEMENT

(Common to AI, AV, EC, EI, IC, IT, ME, MT, PO and PE Branches)

New Scheme—2010 Admission onwards—Regular/Improvement/Supplementary]

Time: Three Hours

Maximum: 100 Marks

Part A

Answer all questions.

Each question carries 3 marks.

- 1. Define MBO.
- 2. What is Trade union?
- 3. What is CPM and PERT?
- 4. State the types of Capital.
- 5. Define the principles of Marketing.



 $(5 \times 3 = 15 \text{ marks})$

Part B

Answer any **five** questions. Each question carries 5 marks.

- 6. What do you understand by organizational chart? Explain the basis of it.
- 7. What are the basic steps in planning the system in Personnel management?
- 8. Explain briefly the product life cycle.
- 9. What are the elements of cost? Explain.
- 10. Explain briefly various steps to promote Sales of a product.
- 11. What is meant by market research? Explain.
- 12. What is meant by quality circle?

 $(5 \times 5 = 25 \text{ marks})$

Turn over

Part C

Answer all questions. Each full question carries 12 marks.

13. What are the different types of organization structure used in industries? Explain in details.

Or

- 14. What are the various functions of management? Explain in details.
- 15. Discuss in details how industries will recruit and select manpower?

Or

- 16. Write short notes on the following:
 - (a) Quality circle functions.
 - (b) Industrial disputes.



(6 + 6 = 12 marks)

17. Consider the details of a distance network as shown below:

		
Arc	Distance 8	
1-2		
1 – 3	5	
1-4	7	
1 – 5	16	
2 – 3	15	
2 – 6	3	
2 – 7	4	
3 - 4	5	

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Arc	Distance
3 – 6	6
4 – 5	8
4 – 6	12
5 – 8	7
6 - 8	9
6 – 9	15
7 – 9	· 12
8 – 9	6

- (a) Construct the distance network.
- (b) Find the shortest path from Node 1 to Node 9, using Dijkstra's algorithm.

(6 + 6 = 12 marks)

The following tables provide cost and time estimates for a seven activity projects.

Activity	Time estimate		Direct cost estimates (Rs.1000)	
$ \begin{array}{c c} \hline A & (1-2) \end{array} $	Normal (weeks)	Crash (weeks)	Normal (Rs.)	Crash (Rs.)
B (1-3)	8	5	10	15
C (2-4)	4	3	20	21
D (3-4) E (3-5)	1 2	1	7	7
F (4-6)	5	3	8	15
G (5-6) are required to :	6	2	12	16 36

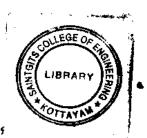
- (a) Draw the activity network of the project.
- (b) Using the above information crash the activity step-by-step until all paths are critical.
- 19. What are the fixed capital and working capital? Explain various factors affecting working capital.

Or

- 20. What is the component of cost of a product? Explain in details.
- 21. Explain the different methods of sales forecasting used in industries.

Or

- 22. Write short note on the following:
 - Sale promotion.
 - Channel of distribution.



(6 + 6 = 12 marks) $[5 \times 12 = 60 \text{ marks}]$