



21100005

QP CODE: 21100005

Reg No :

Name :

BBA DEGREE (CBCS) EXAMINATION, FEBRUARY 2021

Fifth Semester

Bachelor of Business Administration

Core Course - BA5CRT21 - ORGANISATIONAL BEHAVIOUR

2017 Admission Onwards

357ECB14

Time: 3 Hours

Max. Marks : 80

Part A

*Answer any **ten** questions.*

*Each question carries **2** marks.*

1. What does physical environment of an organisation include?
2. Define people.
3. What do you mean by self-monitoring?
4. Name the different theories of learning.
5. Distinguish between financial and non-financial incentives.
6. What are values?
7. Discuss the concept of group development.
8. Define power.
9. Differentiate between power and politics.
10. Discuss the nature of organisational development.
11. What are organic cultures?
12. What is gender diversity?

(10×2=20)

Part B

*Answer any **six** questions.*

*Each question carries **5** marks.*

13. How can the managers influence the behaviour of employees?





14. How does the classical school of thought fit with the systems approach?
15. What is the difference between positive and negative reinforcement?
16. Explain the different sources of values.
17. Analyse the pros and cons of alternative approaches to the management of conflict in the organisation.
18. Effective leadership is function of three factors-the leader,the led and the situation- Discuss.
19. What are the factors influences the climate of an organisation? Discuss in brief.
20. Describe some of the values the organisation should develop to make OD effective.
21. What are the steps involved in managing the planned change?

(6×5=30)

Part C

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. What is organisational behaviour? Discuss its nature. What are the contributing disciplines to OB?
23. What are the various characteristics of the perceiver, those of the perceived and those of the situation which affect perceptual process?
24. Explain the concept of group development. What are the stages of group development?
25. Differentiate between external and internal forces that induce change in the organisations.

(2×15=30)

