



DEPARTMENT OF BUSINESS ADMINISTRATION

QUESTION BANK FOR BBA

INDUSTRIAL RELATIONS

**MODULE I (Characterise industrial relations) (Blooms Taxonomy Level-
I, Understand)**

SECTION A

1. Explain the term industrial relations
2. Describe industrial peace
3. Explain industrial labour
4. Outline industrial democracy
5. State the term employee morale
6. Describe productivity
7. State labour turnover
8. Explain private sector
9. Describe private sector
10. Outline the term industrial unit

SECTION B

11. Describe the causes for poor industrial relations.
12. State the relevance of globalization to IR.
13. Discuss the goals and objectives of employees' organizations in India
14. Describe the nature of IR
15. Elucidate the importance of IR

16. Classify the types of industrial relation in an organization
17. Explain the history of industrial relations movement in India
18. Explain the scope of IR

SECTION C

19. Explain the objectives of IR
20. Explain the nature and features of IR
21. Discuss the scope of IR
22. Explain the relevance of IR in organizational productivity enhancement

MODULE 2 (Illustrate different bargaining agents) (Blooms Taxonomy Level-2, Apply)

SECTION A

1. Define Collective bargaining
2. What is meant by reformist unions
3. Define Trade union
4. What is meant by labour union?
5. Explain business unionism
6. Describe craft unions
7. State political union
8. What is meant by predatory union?
9. Explain anarchist union
10. Illustrate staff union

SECTION B

1. Elucidate the types of trade union

2. Explain the worker's organization in Kerala
3. Describe the role of trade union in Kerala
4. Summarize the advantages and limitations of trade union
5. State the role of employers organization
6. Differentiate between reformist and revolutionary unions
7. Explain the reasons for joining trade unions
8. Explain the importance of trade unions

SECTION C

9. Explain the features, objectives and importance of trade union movement
10. Discuss the types of trade unions
11. Explain the role of workers organization as a bargaining agent
12. Summarize the essential requirements for effective trade unions in an organisation

MODULE 3 (CO) (Blooms Taxonomy Level-3, Analyze)

SECTION A

1. Describe go-slow tactics
2. Indicate the meaning of stoppage
3. Explain the term gherao
4. Define retrenchment
5. Describe lay –off
6. Define industrial unrest

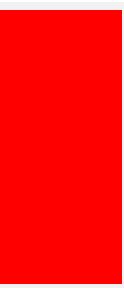
7. Explain the term termination
8. What is strike?
9. Explain the term picketing
10. What is cessation of work?

SECTION B

11. Explain the concepts of industrial unrest
12. Explain the tools of workers to protect against unfair management practices
13. Discuss the Causes of industrial unrest
14. Describe the problems of industrial unrest
15. Summarize the techniques to handle the industrial unrest
16. Illustrate the methods used by workers to protest against employer
17. Discuss the employer's techniques at the time of industrial unrest
18. Explain the reasons for industrial unrest

SECTION C

19. Describe the various causes and measures of industrial unrest
20. Explain the worker's techniques to resort industrial unrest
21. Elaborate different forms of strike
22. State the role of employer's federation of India



MODULE 4 (Select dispute settlement mechanism) (Blooms Taxonomy Level-3, Analyze)

SECTION A

1. Describe the term Holding Negotiations

2. Explain the term Bipartite negotiation
3. What is Tripartite Negotiations?
4. Discuss Mediation
5. Define Conciliation
6. Illustrate Arbitration
7. Define Adjudication
8. Define industrial dispute
9. What is meant by arbitration?
10. State adjudication

SECTION B

11. Explain the role of conciliation officer
12. Discuss the duties of board of conciliation
13. Describe the statutory techniques for dispute settlement
14. State the causes for industrial dispute
15. Explain the measures to resolve disputes

16. Explain the importance of industrial dispute settlement machinery
17. Explain the steps for grievance settlement
18. Explain the objectives and functions of ILO

SECTION C

19. Discuss the types of negotiations
20. Illustrate the techniques of industrial dispute settlement machinery
21. Describe the features of industrial dispute machinery with advantages
22. Explain the statutory tools for settlement of disputes

MODULE 5 (Stimulate industrial peace) (Blooms Taxonomy Level-2, Apply)

SECTION A

1. Explain works committee
2. Describe joint management council
3. What is meant by WPM?
4. What is quality circle?
5. Discuss the term conciliation
6. Define collective bargaining
7. Define negotiation
8. What is industrial truce?
9. Explain the term worker's welfare
10. Define workers education

SECTION B

1. Explain the objectives of collective bargaining

2. Explain the features and advantages of collective bargaining
3. Explain the limitations of collective bargaining
4. Describe the process of collective bargaining
5. Explain the advantages of WPM
6. Discuss the importance of WPM
7. Describe the forms of WPM
8. State the relevance of WPM

SECTION C

23. Explain the forms of WPM
24. Discuss the role of WPM
25. Describe the relevance of collective bargaining
26. State the role of workers education in development