M.Com. DEGREE (C.S.S) EXAMINATION, NOVEMBER 2019

First Semester

Faculty of Commerce

FINANCE AND TAXATION

Core - CM010102 - ORGANISATIONAL BEHAVIOUR

2019 Admission Onwards

B6F4239E

Time: 3 Hours   Maximum Weight :30

Part A (Short Answer Questions)

*Answer any **eight** questions.*

*Weight **1** each.*

1. Explain workforce diversity.

2. "Behaviour is a function of its consequences". Comment.

3. Mention any four Maintenance Factors of Herzberg's Two Factor Theory.

4. Write a short note on ego states in TA.

5. Define the term group.

6. Explain laissez-faire leadership.

7. What is meant by momentum of change?

8. Explain the domino effect of change.

9. Define the term organisational development.

10. What are the functions of organizational culture?

(8×1=8 weightage)

Part B (Short Essay/Problems)

*Answer any **six** questions.*

*Weight **2** each.*

11. Explain the contributing disciplines to organisational behaviour. List their contribution at individual, group and organisational level.

12. 'Models of Man' helps to understand the behavior of individuals. Discuss.

13. What characteristics of the perceiver affect perception?

14. Distinguish between Equity Theory and Expectancy Theory.

15. Describe the stages in the development of groups.

16. Compare transformational and transactional leadership

17. What is stress? What are the symptoms of stress?

18. Explain the positive and negative consequences of conflict in an organization.

(6×2=12 weightage)

Part C (Essay Type Questions)

*Answer any **two** questions.*

*Weight **5** each.*

19. Discuss the general conclusions you draw from the models of organisational behaviour.

20. Discuss the major personality traits that influence organisational behaviour and explain its impact on employee performance.

21. Comment on power in organisations. Explain the different sources of power.

22. What are the different OD intervention techniques?

(2×5=10 weightage)